

TELEHEALTH IS HERE

CONNECT TO CONVENIENCE

GET TREATMENT FOR GENERAL MEDICAL, BEHAVIORAL HEALTH, OR DERMATOLOGY SERVICES

- **General Medical:** Talk to a Teladoc doctor 24/7/365 by web, phone, or mobile app in less than 10 minutes¹ to treat nonemergency, general medical conditions, including: cold and flu symptoms, allergies, sinus infections, sore throats and more.
- **Behavioral Health:** Schedule a video appointment seven days a week for support with anxiety, depression and other behavioral health issues.
- **NEW Dermatology (coming early 2019):** Contact a dermatologist through the web or mobile app for complex or ongoing skin conditions such as infections, psoriasis, eczema and acne. Teladoc dermatologists will respond with a treatment plan within two business days, which is much faster than the average 52-day wait time to see a dermatologist.²
- Teladoc visits for general medical, behavioral health or dermatology services are the same cost as a PCP visit.³

Learn more and register at tuftshealthplan.com/telehealth

1 M+

NUMBER OF
TELEHEALTH
VISITS PERFORMED
BY TELADOC⁴

95%

MEMBER
SATISFACTION⁴

92%

RESOLVED
ISSUES AFTER
THE FIRST VISIT⁴



¹For general medical visits.

²Average new patient dermatology wait time in Boston according to Merritt Hawkins' 2017 Survey of Physician Appointment Wait Times

³The cost of a telehealth visit is subject to the deductible on Saver plans.

⁴This information is provided by Teladoc and has not been independently confirmed by Tufts Health Plan.